25.04.2024 - 19.10.2024 SUMMER CONCEPT



KEMER

GENERAL INFORMATION



Swandor Hotels & Resorts Kemer offers you an unforgettable vacation with its magical atmosphere. Our hotel is located approximately 65 km from Antalya International Airport and 6 km from Kemer. Our hotel was completely renovated in 2023 except for the main building.

CATEGORY	5 Stars
CONCEPT	Ultra All Inclusive
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FAX NO	+90 242 431 23 89
WEBSITE	www.swandorhotels.com
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ADDRESS	Kiriş Mahallesi Sahil Cad. No 9 Kemer / Antalya



ROOMS

Room Type	Location	Features
Comfort Room 33-38 m²	All Blocks	One bedroom (one double bed, one single bed and a foldable sofa), a balcony, luggage space, digital safe, LED TV, telephone, adjustable central air conditioning, minibar, tea and coffee set, wireless internet, USB charging unit, kettle, walk-in shower, WC, makeup mirror, hair dryer, slippers, and bathroom amenities.
Image: constraint of the second sec	All Blocks	Two bedrooms (one double bed, two single beds and a foldable sofa),a balcony, luggage space, digital safe, LED TV, telephone, adjustable central air conditioning, minibar, tea and coffee set, wireless internet, USB charging unit, kettle, walk-in shower, WC, makeup mirror, hair dryer, slippers, and bathroom amenities.
Comfort Duplex Family Room 62-70 m²	All Blocks	Two bedrooms (one double bed, two single beds, and a foldable sofa), a balcony, luggage space, digital safe, LED TV, telephone, adjustable central air conditioning, minibar, tea and coffee set, wireless internet, USB charging unit, kettle, walk-in shower, WC, makeup mirror, hair dryer, slippers, and bathroom amenities.
Handicapped Rooms 27m ²	Selected Buildings Ground Floor	The entrance door to the room, bathroom door, sink, toilet, and shower area have been specially designed for our guests with disabilities. Located on the ground floors, these garden- view rooms have standard room features along with these specialized facilities.



Room Type	Location	Features			
Deluxe Swim Up Room 37 m²	Selected Buildings	One bedroom (one double bed, one single bed, and a foldable sofa), and a terrace leading to the shared pool, equipped with sunbed. Adjustable central air conditioning, minibar, tea and coffee set, telephone the room and bathroom, luggage space, wireless internet, makeup mirror, LED TV, USB charging unit, digital safe, walk-in shower, WC, hair dryer, bathroom amenities, and slippers. In the area where the Deluxe Swim Up rooms are located, there is a separa 160 m ² shared pool in addition to the main pool. On the shared pool terrace each room has two sun loungers, one umbrella, two chairs, and one table.			
Image: constraint of the second sec	Selected Buildings	 First Floor: One bedroom (one double bed and a foldable sofa) and a terrace leading to the shared pool, equipped with sunbed. Second Floor: One bedroom (with two single beds and a foldable sofa). Adjustable central air conditioning,balcony, minibar, tea and coffee set, telephone in the room and bathroom, luggage space, wireless internet, makeup mirror, LED TV, USB charging unit, digital safe, walk-in shower, WC, hair dryer, bathroom amenities, and slippers. In the area where the Deluxe Swim Up rooms are located, there is a separate 160 m² shared pool in addition to the main pool. On the shared pool terrace, each room has two sun loungers, one umbrella, two chairs, and one table. 			
Executive Private Pool Suite Bedrooms 175 m²	Selected Buildings	 Executive rooms feature their own private pool. First Floor: A living room area with a seating group, dining table, LED TV, and WC. Terrace leading to the private pool, equipped with table and chairs and sunbed. Connection: One bedroom (one double bed, one single bed), LED TV, walk-in shower, and WC. Second Floor: One bedroom (one double bed and a foldable sofa), balcony, LED TV, walk-in shower, WC, and a jacuzzi. Adjustable central air conditioning, minibar, tea and coffee set, telephone in the room and bathroom, luggage space, wireless internet, makeup mirror, USB charging unit, digital safe, hair dryer, premium bathroom amenities, bathrobe, and slippers. 			
Executive Private Pool Suite 3 Bedrooms 190 m ²	Selected Buildings	 Executive rooms feature their own private pool. First Floor: A living room area with a seating group, dining table, LED TV, and WC. Terrace leading to the private pool, equipped with table and chairs and sunbed. Connection: One bedroom (one double bed, one single bed), LED TV, walk-in shower, and WC. Second Floor: There are two bedrooms. One bedroom (one double bed, a foldable sofa, and a jacuzzi); the other bedroom (two single beds), walk-in shower, and WC. Adjustable central air conditioning, minibar, tea and coffee set, telephone in the room and bathroom, luggage space, wireless internet, makeup mirror, USB charging unit, digital safe, hair dryer, premium bathroom amenities, bathrobe, and slippers. 			

ROOMS

Swandor Hotels & Resorts reserves the right to make changes to the concept without informing 3rd parties.



RESTAURANTS & BARS

KEMER



All beverages are served by the glass in our restaurants and bars. Requests for bottle service are subject to a charge. At the Lobby Bar, cola, fanta, and sprite can also be served in bottles.

Room Service is available 24 hours. The minibar is filled upon arrival and restocked once a day.

Drinks not included in the Ultra All Inclusive concept are: all bottled drinks, energy drinks, some branded wines and champagnes, special imported drinks are subject to a charge. The use of indoor/outdoor areas serving in our facility may vary according to seasonal conditions, the number of guests and the circulars published or to be published by the Turkish Ministry of Tourism / Ministry of Health.

Details (date, time, place, etc.) regarding applications, services and activities may be changed or canceled completely if deemed necessary.

DINING HOURS

Breakfast	07.00 - 10.00	Swan Main Restaurant Open Buffet
Late Breakfast	10.00 - 11.00	Swan Main Restaurant Open Buffet
Pavilion	09.00 - 18.00	Beach (Chargeable)
Snack	11.00 - 18.00	Nerissa Snack
Lunch	12.30 - 14.00	Swan Main Restaurant Open Buffet
Dinner	19.00 - 21.00	Swan Main Restaurant Open Buffet
Late Dinner / Early Breakfast	21.00 - 07.00	Swan Main Restaurant Open Buffet
Patisserie	14.30 - 18.00	Patisserie
Mini Club Lunch	11.30 - 13.00	Rino Kids Club
Mini Club Dinner	18.00 - 19.30	Restaurant
Room Service	24 / 7	Chargeable

BAR HOURS				
Lobby Bar	09:00 - 00:00	Alcoholic & Non-Alcoholic Beverages		
Pool Bar	08:00 - 00:00	Alcoholic & Non-Alcoholic Beverages		
Beach Bar	09:00 - 18:00	Alcoholic & Non-Alcoholic Beverages		
Arena Bar	09.00 - 00:00	Alcoholic & Non-Alcoholic Beverages		
A1 Bar	20:00 - 00:00	Alcoholic & Non-Alcoholic Beverages		
A2 Bar	09.00 - 00:00	Alcoholic & Non-Alcoholic Beverages		
A3 Bar	20:00 - 00:00	Alcoholic & Non-Alcoholic Beverages		
A4 Bar	20:00 - 00:00	Alcoholic & Non-Alcoholic Beverages		
A5 Bar	20:00 - 00:00	Alcoholic & Non-Alcoholic Beverages		
Pier Bar	09:00 - 18:00	Alcoholic & Non-Alcoholic Beverages		
Disco Bar	23:30 - 02:00	Alcoholic & Non-Alcoholic Beverages		
Xone Bar *	21:30 - 00:00	Alcoholic & Non-Alcoholic Beverages		
*Operates during the party nights.				

• Tea and coffee options available at the Patisserie.

Local and imported drinks

• Wine options are available at A'la Carte and Main Restaurant.

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A LA CARTE RESTAURANTS

Our A La Carte restaurants serve international cuisine and steak house between 19:00 - 21:30.

Sapphire A La Carte and El Turqo Steak House A La Carte restaurants, which are integrated with the most famous flavours of world cuisine, have a rich menu content and are charged according to the selected menu.

Local alcoholic and non-alcoholic drinks within the concept are free of charge in our A La Carte restaurants.

Reservations can be made from our Guest Relations Department at the Lobby until 14:00 at the latest. A La Carte restaurant reservations are non-refundable for cancellations after 13:00 on the day of use.

Sapphire Restaurant (International Cuisine)

Our restaurant offers a magnificent experience with famous flavours from international cuisines.

El Turqo Steak House

At Steak House, we offer our guests a different dinner alternative with our experienced team with magnificent flavours.

Kebab House

At our Kebab House, we offer a delightful array of appetizers and kebab varieties, showcasing the essential flavors of Turkish cuisine.

*The capacity of indoor and outdoor areas of A La Carte restaurants is subject to seasonal conditions and the number of guests.





2024 HONEYMOON CONCEPT



- •Room decoration on the day of arrival
- •Bathrobe and Slipper Set-up
- •Fruit and sparkling wine welcome on the day of arrival
- •Dessert plate and cookie service on the day of arrival
- •Breakfast in room on a morning of choice (Reservation required at least 1 day in advance)

• 1 free reservation at our Kebab House À la Carte Restaurant (Reservation required at least 1 day in advance)

<u>Notes</u>

Couples who want to benefit from the honeymoon package must show their marriage certificate during check-in for stays within 1 month from the date of marriage.

Some details of the honeymoon package (Location / Time / Date) must be specified by the guests during their stay.

Some services in the honeymoon concept are organized according to availability, upon request and demand.

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ENTERTAINMENT & ACTIVITY



Xone

You can participate in our all-day activities, keep fit in our renovated fitness center, have fun in our aquapark, cool off in our pools, or enjoy the sun on our beach.

Activities Included In The Concept

Special shows and live performances in the Show Arena, parties and shows in the **Xone Party** area, daytime and evening animation activities within a two-week programme, themed parties, music and dance accompanied by a DJ in the Disco Bar, aerobics, fitness, water gymnastics, morning gymnastics, yoga, table tennis, aquapark with slides, beach volleyball, water polo, pool games, darts, boccia, billiards

Activities With Charges

Motorised water sports, sailing, catamaran etc. certificate courses

Xone Event Area is the permanent route of those who love to have fun and keep the pulse of nightlife with its spectacular concerts, concept parties, live DJ performances and fascinating laser shows.





RINO KIDS CLUB



Our Rino Kids Club is an entertainment center that offers services and activities that will make our little guests enjoy a special holiday. Our kids club serves children aged 04 - 12 between 10.00 - 23.30 with its indoor and shaded outdoor area.

In our Rino Kids Club, we have a children's restaurant that serves according to seasonal conditions and guest density.

There is a large shaded children's playground next to our Rino Kids Club.

For our little guests, different sports activities, pool games, competitions and activities to develop their creativity are organised every day with our trained and experienced animators. We also have a special mini stage for our little guests.

Our Rino Kids Club serves according to seasonal conditions and guest density.

Activities Included In The Concept

- Themed days that change every day of the week
- Special games, courses and coloring activities
- Cinema hall for children
- Mini Restaurant for children (subject to seasonal conditions and guest density)
- Themed indoor and outdoor children's playground

Activities With Charges

- Childcare (with reservation)
- Baby Stroller





Egna Spa Center offers massages and treatments for guests to refresh and relax both physically and mentally.

With its modern and different architectural structure, Egna Spa Centre consists of exceptionally designed units, standard massage rooms, VIP massage room, Turkish bath, sauna, relaxation areas and fitness room.

At Egna SPA you will find experienced specialists, exclusive quality products, exceptional effective body and face care programs.

For detailed information egnaspa.com

- TURKISH BATH
- CLASSIC MASSAGES
- WORLD MASSAGES
- AYURVEDIC MASSAGES
- FACE TREATMENTS
- BODY TREATMENTS



BEACH, AQUAPARK, PAVILIONS & POOLS



POOLS

We have pools and water slides in different locations, in different sizes, for babies, children and adults, according to seasonal conditions and guest density.

Our pools are closed for use after 19:00 due to health and safety precautions.

AQUAPARK

There are water slides in our aquapark for adults.

BEACH

Our 215-meter-long sand and small pebble beach has showers, changing cabins, WC, canopy covered with awning, sun loungers, 1 pier. Beach towels are free of charge.

PAVILIONS

You can make your holiday unforgettable with our exquisitely designed beach pavilions.

Pavilion features: Sunbeds on the shaded terrace, sitting-relaxation area, refrigerator, safe, towels, food and beverage service within the menu, fruit and sparkling wine service in the morning, dessert service in the afternoon.

All pavilions are subject to a charge, and you can contact our Guest Relations Department for your reservation.

*Use of the beach and pools is subject to weather conditions.



GENERAL ACTIVITIES

KEMER



SERVICES INCLUDED

- Wi-Fi in rooms and public areas
- Safe in rooms
- Fitness Center (available for guests aged +16 and up)
- Animation and sports activities
- Table tennis & billiards
- Beach towels, sunbeds, parasols
- Baby chairs in restaurants, Kids Club services
- Aquapark water slides (operates according to seasonal conditions)
- Use of mobile key for access to rooms (optional)

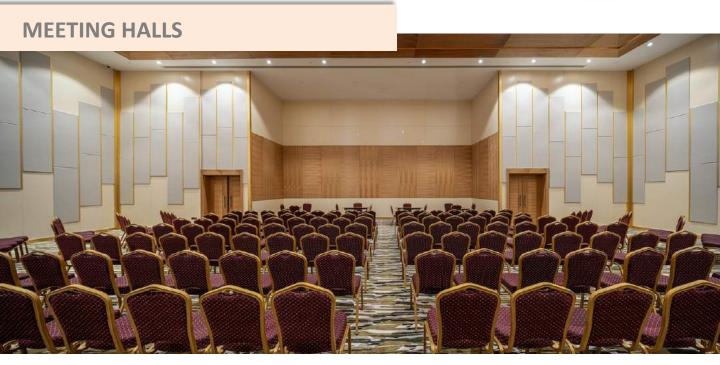
Activities With Charges

- Room service 24/7
- A la carte restaurants
- Spa treatments and massages
- Use of pavilion on the beach
- Medical assistance, health and ambulance services
- International telephone calls
- Laundry services
- Baby-sitter, baby stroller
- Photography services
- Shopping facilities (jewelry shop, supermarket, hairdresser, hookah, leather shop ... etc.)
- Electric vehicle charging station

CREDIT CARDS

Visa, Mastercard, American Express etc.





The Swandor Kemer Conference Center, with its unique atmosphere, encompasses smart audio and visual systems and much more.

SWANDOR KEMER MEETING HALLS CAPACITIES								
NAME	LENGTHxWIDTH (M)	HEIGHT (M)	AREA	BANQUET	RECEPTION	THEATRE	CLASSROOM	U SHAPE
HADRIAN	40 X 20	5,8	800 m ²	528	900	868	504	
ASPENDOS	20 X 10	5,8	200 m ²	108	200	182	120	50
OLYMPOS	20 X 10	5,8	200 m ²	108	200	182	120	50
PHASELIS	20 X 10	5,8	200 m ²	108	200	182	120	50
LIKYA	20 X 10	5,8	200 m ²	108	200	182	120	50



IMPORTANT NOTES

- In accordance with the laws of the Republic of Türkiye, alcoholic beverages are not served to persons under the age of 18 and smoking is prohibited indoors
- In accordance with the laws of the Republic of Türkiye, the use of tobacco and tobacco products is
 prohibited indoors. Tobacco and tobacco products such as cigarettes, hookah, electronic cigarettes, etc.
 should not be used in our facility rooms. Otherwise, penal procedures are applied within the scope of
 the law. In addition, our guests who are found to have used the products in the room will be charged for
 1 day's loss of room use as a result of cleaning on the day they check out and subsequent 24-hour ozone
 disinfection of the environment / air with ozone device.
- Drinks within the concept are served in glasses or glasses.
- Alcoholic beverages will not be served to our guests who have drunk excessive alcohol within the framework of our legal responsibility.
- Do not lose your room door cards, do not leave them in the room while you are away, do not give them to someone else.
- Check in time is from 14:00 and check out time is 12:00 at the latest. At times other than these specified hours, our guests can benefit from our late check out area. For late check out requests, availability and fee information can be obtained from the reception.
- Please check the items in your room upon check-in. Please report any damaged or broken room items to the Guest Relations Department. Otherwise, the damage to the hotel property will be compensated to the guest during the room check at the check-out.
- To maintain maximum cleanliness and hygiene conditions in the rooms, it is strictly forbidden to take food from restaurants and bars to the rooms.
- The use of indoor and outdoor areas serving in our facility may vary according to the seasonal conditions, the number of guests and the circulars issued or to be issued by the Republic of Turkey Ministry of Tourism / Health.
- Our pools are closed for use after 19:00 due to health and safety measures.
- Room cleaning and towel change is done every day, linen change is done 1 time in 2 days.
- Pets are not allowed in the facility.
- Room dimensions are gross dimensions including balcony.
- For the maximum number of people to be accommodated and all reservation details, the information declared when the reservation is made (number of people, age of the person to be accommodated, etc.) is taken as basis and considered correct. In case of incorrect/incomplete information, reservation changes, issues that do not comply with the terms of the contract, etc., guests are deemed to have accepted the fee change and possible congestion.
- In cases such as change of the reservation date, reduction of the number of days of accommodation and/or cancellation of the entire reservation, the property may use the right of non-refund (No Show).
- Our facility serves in accordance with the 'Sustainable Tourism Certificate' standards. Within the framework of the 'Sustainable Tourism Certificate' criteria, the place open to service may vary.
- When guests leave the facility during their stay and re-enter the facility, they are admitted to the facility by the security department by making room card and accommodation inquiries.